

Colocation



Take the risks and costs out of server management. Our highly scalable Colocation solution provides rack space, power, cooling and connectivity, all with multiple levels of redundancy built in. Designed by our team of expert engineers, fully backed up by our dedicated customer and technical support teams.

How Colocation will benefit your business

Complete security for your hosted servers

Our dedicated Tier 3+ data centre environments offer high levels of security to fully protect your equipment. A combination of continuous manned security, CCTV surveillance, intruder alarms and authorised access control makes sure only the people you want to have access to your servers can get near them.

Your data, always available

Even the shortest period of time without access to your systems or data can have huge operational and financial impacts to your business. Therefore, it's essential that you can completely rely on your hosting environment. We provide a fully redundant service as standard to keep you connected to your data no matter the situation.

Reduce your infrastructure costs

For a simple monthly, quarterly or annual rental fee, our service gives you access to sufficient space, power, cooling and connectivity, alongside the necessary security and redundancy needed for best case business continuity. No huge upfront costs and no ongoing utility and maintenance bills.

A service that grows with you

On-premise server environments can be very inflexible, either restricted by space or by the running costs of supporting extra hardware. Being able to simply add to your service, either by rack space, required power or connectivity allows your business to grow without the worry of your server infrastructure holding you back.

UK-based service and support

We offer a remote hands service at each of our data centres of up to 2 hours a month, included as standard in your service. Our unscripted UK-based customer and technical support teams are also on hand to help you at any point throughout your service.

Microsoft Partner
Gold Hosting
Silver Small and Midmarket Cloud Solutions

vmware
PARTNER
PREMIER
SERVICE PROVIDER

CISCO
Gold Partner

KCOM is the natural choice for hosted services

"We've been a partner with KCOM for close to five years now, utilising their robust Managed Server Hosting solutions. In this time, we've been delighted with the service and support we've received."

"From the outset, KCOM guided us through the process from start to finish, giving us the confidence to transition our clients' services from in-house to the cloud, quickly and smoothly."

Chris Hall, Ambient Computer Services



KCOM

Our data centres

Our Colocation service uses some of Europe's largest purpose-built Tier 3+ data centres to provide your business with the best environment to host your servers. Both Global Switch – London Docklands and Chalfont Grove benefit from diverse feeds from the National Grid network where the incoming electrical supplies are considered among the most resilient available to any infrastructure within the UK. Located in and around London, multiple transport links are available to each to easily reach your servers when needed.

Security

- 24x7x365 manned security operations centre and guard patrols
- Common interior and exterior CCTV surveillance
- CCTV records kept for a minimum of 31 days
- Perimeter Intrusion Detection System
- Intruder alarms to all areas
- Physical access controlled by mantrap
- Access control via proximity card readers and biometric systems
- Secure managed delivery and loading area available 24x7x365
- Secure staging available, if required

Redundancy and environment

- Utility supply with N+1 redundancy
- Technical and mechanical power supplied by on-site diesel rotary type UPS
- Mechanical systems backed up by DRUPS system
- Fully diverse power distribution to technical areas
- 48-hour capacity on-site diesel tanks with 24x7 fuel delivery
- Up to 2,000 watts per sq m as standard, with higher power density available
- Minimum N+2 resilience on all systems
- Diverse chilled water cooling system
- In rack cooling capability if required
- CRAC units within customer areas provided at minimum N+1
- Temperature and humidity maintained to industry accepted standards
- Analogue addressable fire detection system in all areas
- VESDA early warning system
- Inergen gas suppression system in technical areas

Pricing

	Global Switch	Chalfont Grove
One-off connection cost		
Rack		
2kW rack		
4kW rack		
Power		
2kW		
4kW		
Connectivity		
100Mb		
500Mb		
1Gb		

Please contact our Sales Team on
0345 122 4222 for pricing

Connect

- Managed WANs
- Wireless LAN
- Leased Lines
- Bonded DSL
- Broadband
- Network Monitoring

Cloud

- Office 365
- Hosted Exchange
- Lync
- SharePoint
- Backup
- Hosting

Colocation

Communicate

- Hosted Contact Centre
- Hosted PBX
- SIP Trunks
- Fixed Lines

