

Hosted Contact Centre call tariff

Summary

All call charges are shown in pence per minute and are billed by the second.

All Internet-based and internal calls across your organisation are free of charge.

	Daytime 08:00 – 17:59 (Mon – Fri)	Evenings 18:00 – 07:59 (Mon – Fri)	Weekends 18:00 Fri – 07:59 Mon
Local and national calls (01, 02 and 03 numbers)	0.786	0.707	0.609
Local non-geographic calls* (0845 numbers)	5.000	5.000	5.000
National non-geographic calls* (0870 numbers)	5.000	5.000	5.000
UK mobile calls			
02	2.994	2.919	2.904
EE	2.994	2.919	2.904
T-Mobile	2.994	2.919	2.904
Orange	2.994	2.919	2.904
Vodafone	2.994	2.919	2.904
3	2.994	2.919	2.904
Virgin Mobile	7.733	7.256	7.012
BT Mobile	3.447	3.122	2.994
0800 number calls	Free	Free	Free
Emergency number calls	Free	Free	Free
International calls	Full list of charges below	Full list of charges below	Full list of charges below

*Access charge for calls to service numbers beginning 084, 087, 09 and 118 is 5p per minute (excl. VAT). Additional service charges will apply.

International call rates

All call charges are shown in pence per minute and are billed by the second.

= commonly called countries.

	Landline	Mobile
Afghanistan	74.680	74.680
Alaska	74.680	74.680
Albania	74.680	74.680
Algeria	74.680	74.680
Andorra	74.680	74.680
Angola	74.680	74.680
Anguilla	74.680	74.680
Antarctica	74.680	74.680
Antigua & Barbuda	74.680	74.680
Argentina	74.680	74.680
Armenia	74.680	74.680
Aruba	74.680	74.680
Ascension Island	174.238	74.680
Australia	1.261	10.220
Austria	1.623	4.930
Azerbaijan	74.680	74.680
Azores	74.680	74.680
Bahamas	74.680	74.680
Bahrain	74.680	74.680
Bangladesh	4.861	7.555
Barbados	16.348	74.680
Belarus	74.680	74.680
Belgium	1.604	3.341
Belize	74.680	74.680
Benin	74.680	74.680
Bermuda	74.680	74.680
Bhutan	74.680	74.680
Bolivia	74.680	74.680
Bosnia & Herzegovina	74.680	74.680
Botswana	74.680	74.680
Brazil	1.208	74.680
Brunei Darussalam	74.680	74.680
Bulgaria	11.529	74.680
Burkina Faso	74.680	74.680
Burundi	74.680	74.680
Cambodia	74.680	74.680
Cameroon	74.680	74.680
Canada	0.885	0.885
Canary Islands	1.372	74.680
Cape Verde	74.680	74.680
Cayman Islands	74.680	74.680
Central African Republic	74.680	74.680
Chad	74.680	74.680
Chile	74.680	74.680
China	2.280	74.680
Christmas Island	74.680	74.680
Colombia	74.680	74.680

	Landline	Mobile
Comoros & Mayotte	74.680	74.680
Congo Democratic Republic	74.680	74.680
Congo	74.680	74.680
Cook Islands	74.680	74.680
Costa Rica	74.680	74.680
Croatia	74.680	74.680
Cuba	74.680	74.680
Cyprus	2.040	7.784
Czech Republic	2.004	29.390
Denmark	1.200	5.906
Diego Garcia	197.197	197.197
Djibouti	74.680	74.680
Dominica	74.680	74.680
Dominican Republic	74.680	74.680
East Timor	74.680	74.680
Ecuador	74.680	74.680
Egypt	74.680	74.680
El Salvador	74.680	74.680
Equatorial Guinea	74.680	74.680
Eritrea	74.680	74.680
Estonia	74.680	74.680
Ethiopia	74.680	74.680
Falkland Islands	74.680	74.680
Faroe Islands	74.680	74.680
Fiji	74.680	74.680
Finland	74.680	74.680
Finland Premium	74.680	-
France	0.774	9.172
French Polynesia	74.680	74.680
Gabon	74.680	74.680
Gambia	74.680	134.545
Georgia	74.680	74.680
Germany	0.896	4.020
Germany Premium	74.680	-
Ghana	23.582	74.680
Gibraltar	3.578	74.680
Greece	1.864	17.000
Greenland	74.680	74.680
Grenada	22.986	74.680
Guadeloupe	74.680	74.680
Guam	74.680	74.680
Guatemala	74.680	74.680
Guiana, French	74.680	74.680
Guinea	74.680	74.680
Guinea Bissau	74.680	74.680
Guyana	74.680	74.680
Haiti	74.680	74.680
Honduras	74.680	74.680
Hong Kong	1.615	3.255
Hungary	1.900	74.680

	Landline	Mobile
Iceland	74.680	74.680
India	2.761	6.858
Indonesia	74.680	74.680
Iran	74.680	74.680
Iraq	74.680	74.680
Ireland	0.885	4.185
Israel	1.363	74.680
Italy	0.896	8.250
Jamaica	17.995	22.631
Japan	2.613	74.680
Jordan	74.680	74.680
Kazakhstan	74.680	74.680
Kenya	25.226	31.083
Kiribati	74.680	74.680
Korea, North	74.680	74.680
Korea, South	74.680	74.680
Kuwait	74.680	74.680
Kyrgyzstan	74.680	74.680
Laos	74.680	74.680
Latvia	74.680	74.680
Lebanon	74.680	74.680
Lesotho	74.680	74.680
Liberia	74.680	74.680
Libya	74.680	74.680
Liechtenstein	74.680	74.680
Lithuania	74.680	74.680
Luxembourg	1.598	74.680
Macao	74.680	74.680
Macedonia	74.680	74.680
Madagascar	74.680	74.680
Madeira	3.172	74.680
Malawi	74.680	74.680
Malaysia	1.630	74.680
Maldives	74.680	74.680
Mali	74.680	74.680
Malta	0.991	74.680
Marshall Islands	74.680	74.680
Martinique	74.680	74.680
Mauritania	74.680	74.680
Mauritius	74.680	74.680
Mayotte Island	74.680	74.680
Mexico	74.680	74.680
Micronesia	74.680	74.680
Moldova	74.680	74.680
Monaco	74.680	74.680
Mongolia	74.680	74.680
Montenegro	74.680	74.680
Montserrat	74.680	74.680
Morocco	74.680	74.680
Mozambique	74.680	74.680

	Landline	Mobile
Myanmar	74.680	74.680
Namibia	74.680	74.680
Nauru	74.680	74.680
Nepal	74.680	74.680
Netherlands	1.131	5.909
Netherlands Premium	74.680	-
Netherlands Antilles	74.680	74.680
New Caledonia	74.680	74.680
New Zealand	1.683	6.381
Nicaragua	74.680	74.680
Niger	74.680	74.680
Nigeria	74.680	16.780
Niue	74.680	74.680
Norfolk Island	74.680	74.680
Northern Mariana Islands	74.680	74.680
Norway	6.948	4.251
Oman	74.680	74.680
Pakistan	2.542	3.178
Palau	74.680	74.680
Palestine	74.680	74.680
Panama	74.680	74.680
Papua New Guinea	74.680	74.680
Paraguay	74.680	74.680
Peru	74.680	74.680
Philippines	74.680	15.601
Poland	7.843	3.017
Portugal	1.550	3.303
Portugal Premium	74.680	-
Puerto Rico	74.680	74.680
Qatar	74.680	74.680
Reunion Island	74.680	74.680
Rodriguez Island	74.680	74.680
Romania	3.792	74.680
Russia	74.680	74.680
Rwanda	74.680	74.680
Samoa US	74.680	74.680
Samoa West	74.680	74.680
San Marino	74.680	74.680
San Marino Premium	74.680	-
Sao Tome & Principe	74.680	74.680
Saudi Arabia	74.680	16.462
Senegal	74.680	74.680
Serbia	74.680	74.680
Seychelles	74.680	74.680
Sierra Leone	74.680	48.070
Singapore	1.123	1.270
Slovakia	3.422	74.680
Slovenia	74.680	74.680
Solomon Islands	74.680	74.680
Somalia	74.680	74.680

	Landline	Mobile
South Africa	3.391	8.947
South Sudan	74.680	74.680
Spain	3.172	2.709
Sri Lanka	12.382	74.680
St Helena	74.680	74.680
St Kitts & Nevis	74.680	74.680
St Lucia	14.497	74.680
St Pierre & Miquelon	74.680	74.680
St Vincent & Grenadines	74.680	74.680
Sudan	74.680	74.680
Suriname	74.680	74.680
Swaziland	74.680	74.680
Sweden	0.963	3.053
Switzerland	1.823	13.424
Syria	74.680	74.680
Taiwan	74.680	74.680
Tajikistan	74.680	74.680
Tanzania	74.680	74.680
Thailand	4.240	5.098
Togo	74.680	74.680
Tokelau	74.680	74.680
Tonga	74.680	74.680
Trinidad & Tobago	7.688	18.388
Tunisia	74.680	74.680
Turkey	3.600	15.253
Turkmenistan	74.680	74.680
Turks & Caicos Islands	74.680	74.680
Tuvalu	74.680	74.680
UAE	15.865	17.246
Uganda	74.680	74.680
Ukraine	74.680	74.680
Uruguay	74.680	74.680
USA	1.556	1.556
USA Premium	74.680	-
Uzbekistan	74.680	74.680
Vanuatu	74.680	74.680
Vatican City	74.680	74.680
Venezuela	74.680	74.680
Vietnam	74.680	74.680
Virgin Islands British	74.680	74.680
Virgin Islands US	74.680	74.680
Wallis & Futuna	74.680	74.680
Yemen	74.680	74.680
Zambia	74.680	74.680
Zimbabwe	74.680	43.632