



KCOM



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We contacted several leased line service providers but chose KCOM for its clear commitment to excellent customer service. The KCOM team has proved itself professional in resolving queries and imaginative in developing bespoke connectivity solutions in response to our changing needs. We are secure in the knowledge that if we ever experience any issues, or our growth means we need to make further changes, KCOM will support us for the long term and keep us up to date with the latest technology trends.



Liam Abbott,
IT Systems Manager,
Yeovil District Hospital NHS Foundation Trust



KCOM and Yeovil District Hospital NHS Foundation Trust

Solution
Coverage
Sites

Leased Line
Local
2 sites

Providing enhanced medical care

In the health sector, medical staff need the ability to access and transfer medical data securely and at high speed. However, with increasing demands on the main connectivity network used by hospitals, surgeries and health centres causing it to become congested, many NHS Trusts are installing additional high speed Internet connections to enable the highest levels of patient care.

KCOM delivered a Leased Line service for Yeovil District Hospital NHS Foundation Trust, providing its staff with fast and secure access to medical records. When the Trust identified a further connectivity need for secure access between Somerset's largest hospitals, Musgrove Park in Taunton and Yeovil Hospital, KCOM built a dedicated Point to Point Ethernet circuit, creating a secure, uncontended, 1Gb direct link between the two hospitals.

Benefits of the solution include:

- The ability to share and transfer medical files instantly, anytime, anywhere
- A fast, uncontended link between Somerset's two biggest hospitals
- Free public WiFi with 100% coverage and unlimited usage
- Increased levels of patient service and care

The ability to instantly transfer data such as radiology reports and 3D scans between Somerset's two main acute hospitals provides peace of mind to both medical professionals and patients – so that even in the most critical situations, a complete replica of a patient's file exists at either site. The provision of free guest WiFi on a site-wide basis was also a key consideration for Yeovil District Hospital, giving patients and visitors quick, easy communication with family and friends. Yeovil is one of a small number of hospital trusts nationally to offer this level of care.