



PSTN Call Tariffs

Summary

All call charges are shown in pence per minute and are billed by the second.

	Evening & Weekends	1000 Anytime Minutes
Daytime call period	08:00 – 17:59 (Mon – Fri)	08:00 – 17:59 (Mon – Fri)
Evening call period	18:00 – 07:59 (Mon – Fri)	18:00 – 07:59 (Mon – Fri)
Weekend call period	18:00 Fri – 07:59 Mon	18:00 Fri – 07:59 Mon
Minimum call charge	5.106 (on UK non-geographic calls only – premium rate, fixed fee, directory enquiries etc.)	5.106 (on all chargeable calls)
Charge per connected call	Daytime – 8.333 Evenings & weekends – free (to 01, 02, 03, 0845 & 0870 numbers) All mobile and international calls – 8.333	N/A
Local and national calls	Daytime – 4.166 Evenings & weekends – free (to 01, 02, 03, 0845 & 0870 numbers)	Daytime – free (within 1000 minute allowance) 1.5 (out of allowance) Evenings & weekends – free (within 1000 minute allowance), 1 (out of allowance)
International calls	Full list of charges below	Full list of charges below
0800 number calls	Free	Free
0845 number calls* (access charge)	Daytime – 5.830 Evenings & weekends – free	Daytime – 5.000 Evenings & weekends – 5.000
0870 number calls* (access charge)	Daytime – 5.830 Evenings & weekends – free	Daytime – 5.000 Evenings & weekends – 5.000
Calls to UK mobiles	Daytime – 9.166 Evenings & weekends – 5.000 (costs shown for calls to 02, EE, T-Mobile, Orange, Vodafone and 3)	Daytime – 12.000 Evenings – 9.000 Weekends – 6.000 (costs shown for calls to 02, EE, T-Mobile, Orange, Vodafone and 3)
Calls to other KCOM customers	Free	Free
Calls to KCOM customer helplines	Free	Free

*Access charge for calls to service numbers beginning 084, 087, 09 and 118 is 5p/5.83p per minute (excl. VAT) depending on your call package. Additional service charges will apply.

International call rates

All call charges are shown in pence per minute and are billed by the second.

= commonly called countries.

	Evening & Weekends		1000 Anytime Minutes	
	Landline	Mobile	Landline	Mobile
Afghanistan	55.560	63.829	55.560	63.829
Albania	11.220	21.276	11.220	19.000
Algeria	16.080	21.276	16.080	27.000
Andorra	5.000	21.277	5.000	22.000
Angola	16.500	29.787	16.500	29.787
Anguilla	17.000	29.787	17.000	42.500
Antigua & Barbuda	16.210	17.021	16.210	17.021
Argentina	7.000	29.787	7.000	45.000
Armenia	13.670	34.042	13.670	36.200
Aruba	12.000	40.000	12.000	39.000
Ascension Island	40.000	29.787	40.000	29.787
Australia	4.167	4.255	1.680	22.000
Austria	2.950	17.021	2.950	22.000
Azerbaijan	12.730	21.277	12.730	21.277
Azores	12.000	17.021	12.000	17.021
Bahamas	9.120	21.276	9.120	21.276
Bahrain	15.100	21.276	15.100	21.276
Balearic Islands	4.255	29.787	4.255	29.787
Bangladesh	15.530	17.021	15.530	39.000
Barbados	15.370	17.021	15.370	42.500
Belarus	17.500	29.787	17.500	29.990
Belgium	4.167	17.021	1.680	20.000
Belize	16.720	29.787	16.720	39.000
Benin	13.040	29.787	13.040	29.787
Bermuda	8.150	17.021	8.150	42.500
Bhutan	16.200	29.787	16.200	29.787
Bolivia	17.560	34.042	17.560	67.000
Bosnia & Herzegovina	11.930	34.042	11.930	16.000
Botswana	9.190	12.765	9.190	12.765
Brazil	7.000	21.276	7.000	12.000
Brunei Darussalam	67.000	21.276	67.000	21.276
Bulgaria	8.700	29.787	8.700	19.000
Burkina Faso	18.370	29.787	18.370	67.000
Burundi	12.400	29.787	12.400	29.787
Cambodia	29.770	102.127	29.770	102.127
Cameroon	19.130	34.042	19.130	67.000
Canada	4.167	4.167	3.000	3.000
Canary Islands	2.950	15.319	2.950	15.319
Cape Verde	22.330	42.553	22.330	67.000
Cayman Islands	11.440	12.765	11.440	12.765
Central African Republic	14.990	34.042	14.990	67.000
Chad	26.000	68.085	26.000	67.000
Chile	3.850	29.787	3.850	45.000
China	1.680	12.765	1.680	8.000
Christmas Island	16.200	12.765	16.200	12.765

	Evening & Weekends		1000 Anytime Minutes	
	Landline	Mobile	Landline	Mobile
Colombia	7.000	21.276	7.000	67.000
Comoros & Mayotte	32.000	80.851	32.000	80.851
Congo	14.290	21.276	14.290	67.000
Cook Islands	57.500	110.638	57.500	110.638
Costa Rica	7.000	21.276	7.000	45.000
Croatia	5.000	34.042	5.000	22.000
Cuba	70.000	80.851	70.000	80.851
Cyprus North	4.167	15.319	5.000	22.000
Cyprus South	12.720	29.787	12.720	22.000
Czech Republic	3.000	21.276	3.000	22.000
Denmark	2.000	17.021	2.000	20.000
Diego Garcia	67.000	85.106	67.000	85.106
Djibouti	29.000	29.787	29.000	29.787
Dominica	18.520	21.276	18.520	42.500
Dominican Republic	7.200	21.276	7.200	42.500
East Timor	148.936	148.936	148.936	148.936
Easter Island	8.510	8.510	8.510	8.510
Ecuador	12.190	29.787	12.190	67.000
Egypt	17.800	29.787	17.800	60.000
El Salvador	12.800	21.276	12.800	45.000
Equatorial Guinea	18.200	42.553	18.200	42.553
Eritrea	45.000	68.085	45.000	68.085
Estonia	3.580	42.553	3.580	27.000
Ethiopia	34.550	59.574	34.550	45.000
Falkland Islands	54.280	62.128	54.280	62.128
Faroe Islands	11.800	21.277	11.800	21.277
Fiji	23.080	62.979	23.080	67.000
Finland	2.000	17.021	2.000	20.000
France	4.167	17.021	1.680	20.000
French Polynesia	45.000	42.553	45.000	42.553
Gabon	13.030	34.042	13.030	45.000
Gambia	20.660	29.787	20.660	29.787
Georgia	7.030	21.276	7.030	36.200
Germany	4.167	17.021	1.680	20.000
Ghana	12.370	21.276	12.370	45.000
Gibraltar	6.230	13.617	6.230	22.000
Greece	4.167	34.042	3.000	20.000
Greenland	43.000	62.979	43.000	62.979
Grenada	42.500	17.021	42.500	17.021
Guadeloupe	10.670	34.042	10.670	39.000
Guam	5.820	12.765	5.820	12.765
Guatemala	14.620	29.787	14.620	29.787
Guiana, French	83.404	83.404	83.404	83.404
Guinea	12.060	29.787	12.060	67.000
Guinea Bissau	60.000	100.426	60.000	100.426
Guyana	38.700	42.553	38.700	39.000
Haiti	19.600	51.064	19.600	39.000
Honduras	26.880	42.553	26.880	42.553
Hong Kong	3.680	4.255	3.680	4.000
Hungary	5.000	17.021	5.000	13.000

	Evening & Weekends		1000 Anytime Minutes	
	Landline	Mobile	Landline	Mobile
Iceland	4.330	28.936	4.330	19.000
India	18.200	29.787	18.200	24.000
Indonesia	6.180	29.787	6.180	29.000
Iran	11.150	12.765	11.150	12.765
Iraq	41.100	102.127	41.100	102.127
Ireland	4.167	17.021	1.680	16.000
Israel	4.640	21.276	4.640	16.000
Italy	4.167	17.021	1.680	20.000
Ivory Coast	15.000	29.787	15.000	29.787
Jamaica	16.270	29.787	16.270	42.500
Japan	3.780	21.276	3.780	27.000
Jordan	14.710	29.787	14.710	60.000
Kazakhstan	11.280	21.276	11.280	21.276
Kenya	17.680	51.064	17.680	45.000
Kiribati	46.000	100.426	46.000	100.426
Korea, North	100.000	148.936	100.000	148.936
Korea, South	8.510	21.276	8.510	21.276
Kuwait	10.840	21.276	10.840	39.000
Kyrgyzstan	14.230	21.276	14.230	36.200
Laos	19.850	93.617	19.850	67.000
Latvia	10.000	29.787	10.000	29.990
Lebanon	14.330	29.787	14.330	60.000
Lesotho	19.800	12.765	19.800	12.765
Liberia	16.670	29.787	16.670	45.000
Libya	18.800	21.276	18.800	21.276
Liechtenstein	4.000	17.021	4.000	16.000
Lithuania	10.000	21.276	10.000	39.000
Luxembourg	2.000	17.021	2.000	22.000
Macao	10.000	29.787	10.000	29.787
Macedonia	14.690	29.787	14.690	19.000
Madagascar	20.690	29.787	20.690	67.000
Madeira	2.000	8.510	2.000	8.510
Malawi	8.530	21.276	8.530	21.276
Malaysia	3.840	12.765	3.840	8.000
Maldives	26.420	29.787	26.420	29.787
Mali	21.340	42.553	21.340	42.553
Malta	9.000	34.042	9.000	16.000
Marshall Islands	29.530	100.426	29.530	100.426
Martinique	12.410	25.532	12.410	39.000
Mauritania	20.000	34.042	20.000	67.000
Mauritius	20.720	29.787	20.720	29.787
Mexico	11.000	12.765	11.000	21.000
Micronesia	43.440	42.553	43.440	42.553
Midway Island	148.936	148.936	148.936	148.936
Moldova	20.000	21.276	20.000	39.000
Monaco	3.000	21.277	3.000	20.000
Mongolia	20.000	29.787	20.000	29.787
Montserrat	24.920	29.787	24.920	42.500
Morocco	18.360	29.787	18.360	29.787
Mozambique	15.890	34.042	15.890	67.000

	Evening & Weekends		1000 Anytime Minutes	
	Landline	Mobile	Landline	Mobile
Myanmar	33.000	83.404	33.000	83.404
Namibia	14.060	21.276	14.060	21.276
Nauru	97.000	100.426	97.000	100.426
Nepal	23.110	50.213	23.110	50.213
Netherlands	4.167	17.021	1.680	20.000
Netherlands Antilles	29.787	34.042	29.787	34.042
New Caledonia	64.330	85.106	64.330	67.000
New Zealand	4.167	17.021	3.000	27.000
Nicaragua	16.960	59.574	16.960	59.574
Niger	24.120	25.532	24.120	67.000
Nigeria	20.000	29.787	20.000	35.200
Niue	152.300	100.426	152.300	100.426
Northern Mariana Islands	67.000	8.510	67.000	8.510
Norway	4.167	12.765	2.000	16.000
Oman	20.000	42.553	20.000	39.000
Pakistan	20.000	17.872	20.000	20.000
Palau	48.000	85.106	48.000	85.106
Palestine	12.765	21.276	12.765	21.276
Panama	13.620	21.276	13.620	21.276
Papua New Guinea	48.000	62.979	48.000	62.979
Paraguay	15.000	29.787	15.000	45.000
Peru	10.000	34.042	10.000	45.000
Philippines	11.300	21.276	11.300	21.276
Poland	4.167	17.021	2.000	13.000
Portugal	4.167	21.277	2.000	20.000
Puerto Rico	3.900	12.765	3.900	12.765
Qatar	21.790	29.787	21.790	29.787
Reunion Island	45.000	34.042	45.000	67.000
Rodriguez Island	85.106	85.106	85.106	85.106
Romania	11.000	34.042	11.000	29.990
Russia	7.000	12.765	7.000	10.000
Rwanda	14.000	29.787	14.000	67.000
Samoa US	20.500	21.276	20.500	21.276
Samoa West	30.000	85.106	30.000	85.106
San Marino	3.850	12.765	3.850	12.765
Sao Tome & Principe	100.000	100.426	100.000	67.000
Saudi Arabia	18.430	34.042	18.430	22.000
Senegal	19.790	29.787	19.790	29.787
Serbia	21.276	28.936	21.276	28.936
Seychelles	21.280	21.276	21.280	45.000
Sierra Leone	26.720	85.106	26.720	85.106
Singapore	2.950	12.765	2.950	5.000
Slovakia	6.900	17.021	6.900	13.000
Slovenia	7.000	28.936	7.000	27.000
Solomon Islands	93.000	100.426	93.000	100.426
Somalia	45.000	102.127	45.000	102.127
South Africa	4.167	12.765	7.000	27.000
Spain	4.167	17.021	1.680	20.000
Sri Lanka	18.590	34.042	18.59	39.00

	Evening & Weekends		1000 Anytime Minutes	
	Landline	Mobile	Landline	Mobile
St Helena	90.000	100.426	90.000	100.426
St Kitts & Nevis	16.860	21.277	16.860	21.277
St Lucia	17.640	21.277	17.640	42.500
St Pierre & Miquelon	17.000	21.277	17.000	42.500
St Vincent & Grenadines	19.450	29.787	19.450	42.500
Sudan	20.360	34.042	20.360	34.042
Suriname	45.000	34.042	45.000	45.000
Swaziland	28.280	21.277	28.280	21.277
Sweden	4.167	21.277	2.000	20.000
Switzerland	4.167	21.277	2.000	22.000
Syria	24.920	68.085	24.920	68.085
Taiwan	4.150	21.276	4.150	8.000
Tajikistan	15.290	29.787	15.290	36.200
Tanzania	18.070	42.553	18.070	45.000
Thailand	11.470	29.787	11.470	15.000
Togo	20.640	29.787	20.640	45.000
Tokelau	130.000	136.170	130.000	136.170
Tonga	65.000	100.426	65.000	67.000
Trinidad & Tobago	12.770	21.276	12.770	42.500
Tristan De Cunha	148.936	148.936	148.936	148.936
Tunisia	17.650	25.532	17.650	19.000
Turkey	8.333	17.021	12.000	19.000
Turkmenistan	16.080	29.787	16.080	29.787
Turks & Caicos Islands	17.780	29.787	17.780	42.500
Tuvalu	100.000	127.660	100.000	67.000
UAE	14.660	34.042	14.660	18.000
Uganda	12.000	21.276	12.000	21.276
Ukraine	9.500	21.276	9.500	21.276
Uruguay	10.000	42.553	10.000	42.553
USA	4.167	4.167	1.500	1.500
Uzbekistan	13.680	21.276	13.680	21.276
Vanuatu	90.000	100.426	90.000	100.426
Vatican City	6.809	6.809	6.809	6.809
Venezuela	14.000	34.042	14.000	45.000
Vietnam	40.000	85.106	40.000	67.000
Virgin Islands British	12.860	29.787	12.860	29.787
Virgin Islands US	3.940	12.765	3.940	12.765
Wake Island	148.936	148.936	148.936	148.936
Wallis & Futuna	148.936	148.936	148.936	148.936
Yemen	35.000	29.787	35.000	45.000
Zambia	11.500	21.276	11.500	45.000
Zimbabwe	6.500	12.765	6.500	12.765