



Access the UK's next generation fibre network, offering faster download and upload speeds, reliable connectivity and consistently better performance for your business than a standard ADSL broadband connection.

How fibre broadband works

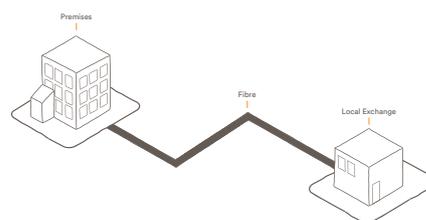
Fibre connections provide the fastest mass-market download and upload speeds available throughout the UK.

We offer two types of fibre broadband, FTTC (Fibre to the Cabinet) or FTTP (Fibre to the Premises). Availability of each is dependent on where your premises are located as, where available, only one option is present at each location.

We'll make sure you get everything you need for your fibre connection and will manage the equipment installation every step of the way.

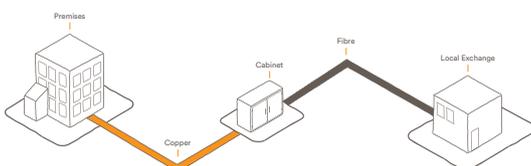
How FTTP works

The entire connection between your local exchange and your premises uses fibre optic cables, for premium resilience and performance.



How FTTC works

Fibre optic cables link your local exchange to the cabinet in your street, while the connection between the street cabinet and your premises is copper (as with an ADSL broadband connection). As copper performs well over short distances, you won't experience any degradation in performance.



Gold Hosting
Silver Cloud Platform
Silver Small and Midmarket Cloud Solutions



How fibre broadband will benefit your business

Increase speed and productivity

Our fully unmetered Fibre services are the perfect solution if you have a number of users regularly transferring large amounts of data, accessing hosted cloud applications or using VoIP/video conferencing services. For situations that require less speed and usage, but more than what an ADSL line can provide, we offer cost-effective Business Fibre Essential services. Our dynamic Traffic Management policy also ensures that your business critical applications are given the highest priority over our network.

Host multiple users

The more users you have, the more bandwidth you need, and where standard ADSL connections can struggle to cope with a high number of users across one site, our Fibre Broadband services provide fast download and upload speeds to cater for businesses and demands of varying sizes.

Enhanced service management

We aim to install and have your connection up and running within 10 days. Once live, personalised access to your own connection management portal online allows you to view real-time diagnostics and bill maintenance wherever you are.

UK-based support

Dedicated account management and completely unscripted customer and technical support. We aim to answer all calls within 60 seconds and will resolve 70% of problems on the first call.

Features and pricing

	Monthly usage allowance	Speed (up to)	Connection cost (12 month contract)	ADSL re-grade cost (12 month contract)	Monthly cost
FTTC	Business Fibre	Unlimited	80Mb download 20Mb upload		
	Business Fibre Essential	50GB	40Mb download 10Mb upload		
FTTP		Unlimited	80Mb download 20Mb upload	Please contact our Sales team on 0345 122 4222 for pricing	
		100GB	80Mb download 20Mb upload		
		Unlimited	40Mb download 10Mb upload		
		100GB	40Mb download 10Mb upload		

Prices excl. VAT

Call **0345 122 4222**

Visit **business.kcom.com**

Email **letschat@kcom.com**

Twitter **@KCOMBusiness**



Connect

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- Broadband
- Network Monitoring



Cloud

- Hybrid Cloud
- Managed Hosting
- Colocation
- Windows Server 2008/2012
- Office 365
- Hosted Exchange
- Lync



Communicate

- Hosted Contact Centre
- Hosted PBX
- SIP Trunks
- Fixed Lines