

TIMPSON

The Quality Service People Est 1903

KCOM

Working together
to support
business growth

TIMPSON

Great Service by Great People

Working together to support business growth

Solution – Broadband connectivity and Ethernet

Coverage – National, 1000+

With a wealth of history behind Timpson, a family business, their key requirement when selecting a service provider was to find a business that reflected their own culture and values – great service by great people.

Today, with over 1,000 stores in the group, Timpson has been able to scale considerably knowing they have an adaptable, reliable provider that understands their vision and is able to fully support their business growth.

By partnering with KCOM, Timpson has achieved a seamless migration of all their connections and the essential support they need to enable future business growth. Timpson continues to re-contract with KCOM for many reasons including commercially competitive pricing, exceptional customer service and a superior level of support. Likewise, KCOM is delighted to continue working alongside such an established business partner.

Benefits of the solution include:

- > 1000+ connected sites across multiple locations, including city centre and out of town
- > The highest level of service and support for all busy retail locations
- > The ability to quickly and easily be able to transfer connections as needed
- > A partner that understands retailers and their need for quick adaptation and growth

“Over the last three years KCOM has worked closely with the Timpson Group. The network now supports over 1000 outlets nationwide across the Timpson, Max Spielmann and Snappy Snaps brands. We have no hesitation in continuing to transfer all our new connections to KCOM.”

Paul Churchill
Head of IT, Timpson



Call **0345 122 4222**
Email **sales@kcom.com**
Visit **business.kcom.com**
Twitter **[@KCOMBusiness](https://twitter.com/KCOMBusiness)**

