



“ Within a week of switching I had to call KCOM and learnt more in five minutes that I had with previous suppliers in a lifetime. Their technical support agent was able to provide really useful set up tips which helped us to maximise the potential of our connections. ”





KCOM and Bradleys Estate Agents

Solution
Coverage
Sites

Managed Server Hostings
South West
Head Office

Keeping an estate agency online

With 32 branches, Bradleys is one of the largest independent estate agents in the South West. Fed up with a previous supplier that didn't believe customer service was important, Bradleys turned to KCOM whose service reputation was renowned to provide them with connections into all their offices and a Managed Server Hosting Solution for their Head Office.

Benefits of the solution include:

- Great technical support from people who know what they're talking about
- Access to Sentinel, KCOM's network monitoring platform, to keep track of connections and gain usage profiles across our sites.
- An account manager who's always available when needed

Bradleys is now looking into KCOM's Bonded DSL solution for their Head Office to manage the volume of traffic at that site as they've now found a technology partner that understands and can advise on their future technology needs.

“ We'd been aware of KCOM for a while; prices are extremely competitive and although not the cheapest on the market we could immediately see the added value that justifies the cost. Working with KCOM has been a whole new experience. ”