

Windows Server 2012 R2



Outsource your server setup, operation and maintenance to our next generation Windows Server 2012 R2 hosted environments, providing 100% availability of your business critical applications and data. A fully scalable enterprise-grade platform perfectly positioned to move your business into the cloud easily and securely.

Migration made easy

As a trusted Microsoft partner and specialist SMB provider, we combine the power of the latest Windows Server with our highly reliable and secure cloud environment. We also offer a fully managed migration service and will work with you to help move your business into the cloud in a few simple steps:

- Assessment** We use a simple questionnaire to get a high level understanding of your current server environment, including storage space, data amounts and applications.
- Discovery** If you choose to migrate your service over to us, we will look into the finer detail of your assessment to make sure your migration plan includes everything needed for a seamless switch.
- Provisioning** We will set up your new infrastructure in our Windows Server 2012 R2 cloud environment.
- Migration** We will move all of your data and applications, according to your migration plan, to your new cloud server environment.
- Test and go-live** Finally, we will ensure that your service is fully up and running, at which point your business can instantly switch to using your new cloud server.

Microsoft Partner
Gold Hosting
Silver Hosting
Silver Small and Midmarket Cloud Solutions

vmware
PARTNER
PREMIER
SERVICE PROVIDER

CISCO
Gold
Partner

KCOM is the natural choice for cloud services

“We’ve been a partner with Eclipse for close to five years now, utilising their robust Managed Server Hosting solutions. In this time, we’ve been delighted with the service and support we’ve received.”

“From the outset, Eclipse guided us through the process from start to finish, giving us the confidence to transition our clients’ services from in-house to the cloud, quickly and smoothly.”

Chris Hall, Ambient Computer Services



KCOM

How Windows Server 2012 R2 will benefit your business

Security and continuity as standard

Our Windows servers are housed in a secure and resilient ISO 9001 and ISO 27001-accredited Tier 3 UK data centre; keeping your data safe and maintaining your business continuity is our main priority. To do that we offer 24/7 network monitoring, dedicated or shared firewalls, anti-virus protection, nightly backups, 100 % availability and automatic failover as standard.

Cost-effective infrastructure

Reduce your server purchase, maintenance and support costs – we take care of everything for a simple, predictable monthly subscription fee. Windows Server 2012 R2 also enables you to blend your on-premise solutions with the cloud without having to re-engineer your current infrastructure, systems management, or applications.

A service that grows with you

We offer a range of server configuration options that can easily be scaled to suit your business needs, without any of the hassle traditionally associated with changing your IT infrastructure.

Simple management

Your IT staff can provide consistent access to corporate resources by managing and federating user identities and credentials across your organisation and into the cloud.

Dedicated service and support

We have a specialist team of engineers based at our data centres for 24/7 support and provide a fully managed service up to and including the operating system. Our unscripted UK-based customer and technical support teams are also on hand to help you at any point throughout your service.

Choose your server

Option 1	Option 2	Option 3	Option 4
1vCPU	2vCPU	3vCPU	4vCPU
1GB RAM	2GB RAM	8GB RAM	16GB RAM

All servers come with the following features:

- 60GB hard drive for OS
- Windows Server 2012 R2 x64 or Windows Server 2008 R2 Standard Edition x64
- VMWare platform with NetApp storage
- ITIL / ISO27001 accredited operating environment
- Managed systems patching
- Managed Symantec Endpoint protection
- Managed daily server backup – retained for 4 weeks
- Managed 24/7/365 from our Hosting Operations Centre

We can also provide a range of additional data loss prevention measures. Our SAN storage can be added to your server as a separate hard drive and can also be used in conjunction with our Backup service, giving the best possible protection against data loss.

SATA-based SAN storage

Ideal for servers with lower utilisation or single applications

SAS-based SAN storage

Ideal for busy servers or multiple applications

Connect

- Managed WANs
- Wireless LAN
- Leased Lines
- Bonded DSL
- Broadband
- Network Monitoring

Cloud

- Office 365
- Hosted Exchange
- Lync
- SharePoint
- Backup

Hosting

Communicate

- Hosted PBX
- SIP Trunks
- Fixed Lines

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