



# Windows Server 2012 R2



**Outsource your server setup, operation and maintenance to our next generation Windows Server 2012 R2 hosted environments, providing 100% availability of your business critical applications and data. A fully scalable enterprise-grade platform perfectly positioned to move your**

### Migration made easy

As a trusted Microsoft partner and specialist SMB provider, we combine the power of the latest Windows Server with our highly reliable and secure cloud environment. We also offer a fully managed migration service and will work with you to help move your business into the cloud in a few simple steps:

- Assessment**      We use a simple questionnaire to get a high level understanding of your current server environment, including storage space, data amounts and applications.
- Discovery**      If you choose to migrate your service over to us, we will look into the finer detail of your assessment to make sure your migration plan includes everything needed for a seamless switch.
- Provisioning**      We will set up your new infrastructure in our Windows Server 2012 R2 cloud environment.
- Migration**      We will move all of your data and applications, according to your migration plan, to your new cloud server environment.
- Test and go-live**      Finally, we will ensure that your service is fully up and running, at which point your business can instantly switch to using your new cloud server.

### KCOM is the natural choice for cloud services

*“We’ve been a partner with KCOM for close to five years now, utilising their robust Managed Server Hosting solutions. In this time, we’ve been delighted with the service and support we’ve received.”*

*“From the outset, KCOM guided us through the process from start to finish, giving us the confidence to transition our clients’ services from in-house to the cloud, quickly and smoothly.”*

Chris Hall, Ambient Computer Services



Gold Hosting  
Silver Cloud Platform  
Silver Small and Midmarket Cloud Solutions



## How Windows Server 2012 R2 will benefit your business

### Security and continuity as standard

Our Windows servers are housed in a secure and resilient ISO 9001 and ISO 27001-accredited Tier 3 UK data centre; keeping your data safe and maintaining your business continuity is our main priority. To do that we offer 24/7 network monitoring, dedicated or shared firewalls, anti-virus protection, nightly backups, 100% availability and automatic failover as standard.

### Cost-effective infrastructure

Reduce your server purchase, maintenance and support costs – we take care of everything for a simple, predictable monthly subscription fee. Windows Server 2012 R2 also enables you to blend your on-premise solutions with the cloud without having to re-engineer your current infrastructure, systems management, or applications.

### A service that grows with you

We offer a range of server configuration options that can easily be scaled to suit your business needs, without any of the hassle traditionally associated with changing your IT infrastructure.

### Simple management

Your IT staff can provide consistent access to corporate resources by managing and federating user identities and credentials across your organisation and into the cloud.

### Dedicated service and support

We have a specialist team of engineers based at our data centres for 24/7 support and provide a fully managed service up to and including the operating system. Our unscripted UK-based customer and technical support teams are also on hand to help you at any point throughout your service.

## Choose your server

| Option 1 | Option 2 | Option 3 | Option 4 |
|----------|----------|----------|----------|
| 1vCPU    | 2vCPU    | 3vCPU    | 4vCPU    |
| 1GB RAM  | 2GB RAM  | 8GB RAM  | 16GB RAM |

### All servers come with the following features:

- 60GB hard drive for OS
- Windows Server 2012 R2 x64 or Windows Server 2008 R2 Standard Edition x64
- VMWare platform with NetApp storage
- ITIL / ISO27001 accredited operating environment
- Managed systems patching
- Managed Symantec Endpoint protection
- Managed daily server backup – retained for 4 weeks
- Managed 24/7/365 from our Hosting Operations Centre

We can also provide a range of additional data loss prevention measures. Our SAN storage can be added to your server as a separate hard drive and can also be used in conjunction with our Backup service, giving the best possible protection against data loss.

### SATA-based SAN storage

Ideal for servers with lower utilisation or single applications

### SAS-based SAN storage

Ideal for busy servers or multiple applications

Call **0345 122 4222**

Visit **business.kcom.com**

Email **letschat@kcom.com**

Twitter **@KCOMBusiness**



## Connect

- Managed WANs
- Wireless LAN
- Leased Lines
- Bonded DSL
- Broadband
- Network Monitoring



## Cloud

- Hybrid Cloud
- Managed Hosting
- Colocation
- Windows Server 2008/2012
- Office 365
- Hosted Exchange
- Lync



## Communicate

- Hosted Contact Centre
- Hosted PBX
- SIP Trunks
- Fixed Lines