



# Managed Server Hosting

Outsource the setup, operation and maintenance of your dedicated server infrastructure to reduce CAPEX and free up your resources. Our fully managed hosted platform offers a secure, reliable and scalable environment ensuring the highest availability of your business critical applications and data. A bespoke, cost-effective solution where we take care of your server needs, leaving you to focus on your strategic priorities.

## How Managed Server Hosting works

We understand that applications are critical to the performance of your business and that in order to be most effective, they need to sit within a secure, reliable and scalable environment. Our bespoke managed cloud solution hosts all applications on enterprise-level infrastructure in both pre-defined and custom-built server configurations.

### Continuity

Due to being hosted in a virtualised VMware software environment, there is no reliance on any one unit of hardware. Applications can be moved and run from any unit if necessary, creating high data availability. Your data is protected and backed up as standard, allowing continuous, secure access and ensuring you don't experience any downtime.

### Security

Our managed hosted server solution is housed in an ISO 9001 & ISO 27001-certified UK Tier 3+ data centre with the following features to ensure your data is held in the most secure environment possible:

- Full network monitoring
- Dedicated or shared firewalls
- Anti-virus protection
- Generator backup
- IP-CCTV
- Fire suppression measures

# How Managed Server Hosting will benefit your business

<b>Enhanced productivity</b>	Without the need to dedicate resources to updating or maintaining server infrastructure, operating systems or cloud compatibility; and the ability to deploy resources more efficiently, you can focus on what matters most – developing strategic innovation and growing your business.
<b>Cost-effective infrastructure</b>	Reduce CAPEX and OPEX costs relating to the purchase, maintenance and support of replacing or extending your IT infrastructure. Our hosted solutions offer an immediate return on investment where you purchase a bespoke setup suited to your business needs for a predictable monthly subscription.
<b>Maximum security and reliability</b>	Keeping your data safe and maintaining your business continuity is our main priority. Your most critical business applications are taken care of with 24/7 real-time monitoring, built in operational resilience, nightly backups of your servers and comprehensive SLAs with 100% network availability. Eliminate the risk of hardware failure or data loss with our automatic failover as standard.
<b>Improved scalability</b>	Scale your service to suit your business needs by upgrading RAM, CPU processing power or disk space. Upgrades can either be on a temporary or permanent basis depending on the nature of demand for your server applications.
<b>Dedicated service and support</b>	We have a specialist team of engineers based on-site at our data centre for 24/7 support and provide a fully managed service up to and including the operating system; taking care of all deployment, updates, patching, configuration and troubleshooting. This is complemented by dedicated account management and completely unscripted UK-based customer and technical support.

## Standard configuration options

<b>Startup</b>	A single web server for busy websites that need their own flexibility.
<b>Duo</b>	Dual web and database server for sites that need separate resources to deal with more complex transactions.
<b>Pro</b>	Three separate web, database and application servers providing individual flexibility for each.
<b>Active</b>	Two load-balanced and one application server design to provide enhanced processing power and availability.
<b>Assure</b>	Twin web and twin database servers provide a resilient and highly available system for business critical applications and websites.

## ADDITIONAL KCOM PRODUCTS

### Connect

- ADSL
- Bonded DSL
- FTTC
- Internet Connect  
Ethernet, EFM, EoFTTC
- Network Connect  
Wide Area Networks
- Sentinel

### Cloud

- Backup
- Hosted Exchange
- Lync
- EmailShield
- Managed Server Hosting**
- Virtual Data Centres
- Colocation
- Domains
- Web Hosting
- Hosted Firewall

### Communicate

- PSTN Lines
- SIP Trunks
- Hosted PBX